



AIRPORT LIMOUSINE
— SERVICE, INC —

March, 2020

**Your Chicagoland Source for
Worry Free Transportation**

To Our Valued Customers,

As news regarding the coronavirus continues to develop, we want to stress that we are doing everything we can to ensure the safety and security of you, our customers, and our workers. While we have been through a similar circumstance in 2003 with the SARS outbreak and understand that the risk of contracting the COVID-19 virus (commonly referred to as Coronavirus) remains low, your health and safety is our top priority

As we navigate through this period together, we would like to share with you the extra steps we are taking for your comfort and peace of mind.

We proactively sanitize all touch points before a guest enters a vehicle:

- Door handles, inside and out
- Water holder
- Back controls
- Seat

In addition, you will notice some changes to our regular service as a result of these precautions.

- Removal of all printed and reading materials from the seat-back pockets,
- Removal of candy, mints, water or beverage offerings, etc., except as requested.
- Limiting of all physical material sharing between passengers and drivers whenever possible.

We appreciate your understanding during these times, and we are dedicated to providing you with the highest level of service that you have come to expect.

We care about you, our customer, and will continue to monitor the current events and make changes or add additional items, as needed.

We look forward to continuing to provide your ground transportation needs. Do not hesitate to contact us, if you have any concerns or suggestions.

A-1 Airport Limousine Service, Inc